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I hereby certify that this document and the documents referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, Attn: Milan S. Kapadia, Art Unit 2144, to facsimile number (703) 305-7687 on the below indicated date of deposit.				
Date of Deposit:	1/23/2004	Name of Person Making the Deposit:	Rhonda Dunn	Signature of the Person Making the Deposit:
				<i>Rhonda Dunn</i>

In re application of: Morag, et al.

Serial No: 09/394,341

Filed: September 13, 1999

Docket No: HEAL0001

Art Unit: 2144

Examiner: Milan Kapadia

January 23, 2004

Mail Stop Non Fee Amendment
Commissioner for Patents
PO Box 1450
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Attached to this facsimile coversheet please find the following documents:

1. Amendment to Final Rejection dated September 23, 2003 (15 pages)
2. Petition for One Month Extension, charge to Deposit Account 07-1445 (one sheet in duplicate)

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5 **In re application of:** Morag, *et al.*

Docket No.: HEAL0001

Serial No: 09/394,341

Art Unit: 2144

Filed: September 13, 1999

Examiner: M. Kapadia

Title: A MESSAGE AND PROGRAM SYSTEM SUPPORTING COMMUNICATION

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January 23, 2004

Mail Stop Non Fee Amendment

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Commissioner for Patents

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Alexandria VA 22313-1450

AMENDMENT

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Sir:

An Amendment is provided in response to the Final Rejection dated September 23, 2003 in the above-identified United States Patent Application.

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In the Claims:

Claims 88, 92-93 and 110-118 are cancelled from the application;

Claims 87, 89, 90, 97, 102 and 108 are amended.